



**BENTON-FRANKLIN WORKFORCE DEVELOPMENT COUNCIL
Youth Committee**

February 16, 2022, 3:30-4:30pm.

Meeting Link: <https://bf-wdc-org.zoom.us/j/88682790880>

Please note – This meeting is being recorded for record-keeping and quality assurance purposes.

Promoting a prosperous community by providing a progressive workforce system

AGENDA

- 1. Call to Order** – Dennis Williamson
- 2. Welcome & Roll Call**
- 3. Approval of Committee Minutes** – Chair
 - Youth Committee – November 17, 2021 (Needs a Vote)
- 4. Expansion of TC Futures-** Cynthia
 - Signature of Lease Agreement for Suite A (Needs a Vote)
- 5. Benton-Franklin Workforce Development Council (BFWDC) Highlights-** Cynthia
 - ESD Recognition Letter for Positive Performance
 - Out-of-School Youth Annual Monitoring
 - Alignment of WIOA Program Procurement Schedule
- 6. Liaison Report-** David
- 7. TC Futures Updates-** Melanie
- 8. Youth Board Membership-** Cynthia
- 9. Other Business**
- 10. Next Meetings**
 - Youth Committee Meeting – Wednesday, May 18, 2022, at 3:30 p.m. on Zoom
- 11. Adjournment**

Attachments

- November 17, 2021, Youth Committee Minutes
- Expansion of TC Futures Memorandum/Suite A- Floor Plan
- ESD's Recognition Letter
- Youth Program Performance Summary-November, December, January
- Liaison Report - January
- TC Futures Update – December, January

Benton-Franklin Workforce Development Council contributes to our prosperous community by elevating the human potential.

The Benton-Franklin Workforce Development Council is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service 71



Benton-Franklin Workforce Development Council

Youth Committee Minutes

November 17, 2021

3:30 pm – Zoom

Present

Dennis Williamson
Alicia Perches

Excused

Lynn Ramos-Braswell
Bob Legard

Absent

BFWDC Staff

Tiffany Scott
David Chavey-Reynaud
Diana Hamilton
Cynthia Garcia
Jamilet Nerell
Jessie Cardwell

Ex-Officio

Darryl Banks
Jamie Ohl
Paul Randall
Cinthia Alvarez

Partners

Melanie Olson, TC Futures
Kayci Loftus, CPS

Call to Order

Dennis Williamson called the meeting to order at 3:32 pm. Members responded as Cynthia Garcia called roll.

Approval of Committee Minutes

Members received copies of the September 15, 2021, Youth Committee Meeting minutes for review.

Paul Randall moved to approve September 15, 2021, Youth Committee Minutes as presented, seconded by Alicia Perches. Motion carried.

Welcome Ex-Officio Member – Cynthia

Cynthia introduced Jamie Ohl as our newest Ex-Officio Board Member to the BFWDC Youth Committee. Jamie serves as a Development Officer for the Kadlec Foundation. Jamie holds a bachelor's in business administration from Washington State University and has a strong passion for community development. Her passion is evident by her involvement in different organizations within our community, such as Mid-Columbia Rotary, Academy of Children's Theater, Leadership Tri-Cities, Ohl Family Foundation, and MyTri2030. Jamie is eager to bring her expertise to the BFWDC Youth Committee.

Jamie expressed her excitement to be part of this committee. Youth Committee Board members welcomed Jamie to the board. The BFWDC will introduce Jamie to the full board.

PY21 Subrecipient Monitoring Plan– Cynthia

Cynthia presented the PY21 Subrecipient Monitoring plan. She shared it is a comprehensive summary of all the contracts that the BFWDC must monitor throughout the program year, and provides details about each contract. In total, the board awarded over \$4.8 million this year to help with the employment and training needs in our community.

Dennis Williamson moved to approve the PY21 Subrecipient Monitoring Plan as presented, seconded by Alicia Perches. Motion carried.

Benton-Franklin Workforce Development Council Highlights- Cynthia

Efforts to increase non-WIOA Funds- As you are aware, the WIOA funds are restricted to those enrolled in formula programs. To increase services for all customers that come to TC Futures, the BFWDC, in collaboration with TC Futures, recently submitted three grant proposals to United Way. Each grant proposal is for \$30,000 per program year. The first proposal is to get funds to hire a part-time GED tutor. Cynthia informed members that in the OSY program, there are over 40 participants currently working on their GED that would benefit from one-on-one assistance. The second proposal is funding to buy laptops, headphones, webcams, and other technology that customers can keep if they complete a prescribed digital literacy framework through linked-in learning. The third proposal is to hire a Digital Navigator who can support the second proposal mentioned earlier. This position would be responsible for purchasing the technology, overseeing equipment transition to customers, and guiding the digital literacy framework.

We will know more at the beginning of December if we are selected as finalists. The funding begins in January 2022. Jamie Ohl offered her support with United Way grants as she is familiar with the process.

Youth Contract and Program Updates- Happy to report that we now have a fully executed the WIOA Youth contract and disseminated originals to our subrecipients. The reason it took longer than last year to work through our required signature process is that the County Deputy prosecuting attorneys did not allow us to use DocuSign. We will be working with the Deputy Prosecuting Attorneys next year to find alternatives to make this process more efficient.

Cynthia informed the board that Continuous Quality Improvement (CQI) monitoring happens every quarter by the BFWDC Program Staff. This quarter, four files were randomly selected for review. This strategy was implemented to provide our sub-recipient with immediate feedback about the processes. There are minimal items to address. Currently, our subrecipient is working on the response. Cynthia recognized Career Path Services (CPS) new staff for their very well-written case notes and ETO entries.

Liaison Report- David

David shared we have seen small shifts at the WorkSource Center. We have lost some numbers in our month over month for total staff-assisted job seekers and the unique number of businesses served, but we are doing better than last year and the year before. There is one change in the Liaison report. Previously TC futures reported the total number of youth who attained GEDs, and that has been changed to total out-of-school youth who attained GEDs, to hone in on the Out of School Youth (OSY) program providing that service.

David praised our case management programs. We are sitting at 99.8% for total participants served, 447, out of the monthly-to-date target of 448. In comparison to last year, we were just at 74% of our monthly-to-date target. For total employed exits, we are at 87% of our monthly-to-date target, which is great, compared to the 60% that we were in the year before, and in 2019, before the pandemic, we were sitting at 49% at the same time this year.

Our unemployment rate is sitting low. This month, we are at 3.7% for Benton County and 4.2% for Franklin County, a full percentage point down from the previous month and a full percentage point from pre-pandemic levels. There has not been much of a shift for COVID-19 job recovery. All industries that were severely affected by the pandemic have recovered. David will stop using the COVID-19 job recovery as a measure against pre-pandemic levels because of how the job market is contracting. In the industries that are being affected, it is no longer an accurate representation of our actual COVID-19 recovery.

David pulled the number of businesses in Benton and Franklin counties from quarter one of 2020, which was pre-pandemic to compare to quarter one of 2021. In our MSA, we are up 33 companies but still down in employment. More businesses are beginning to open. As a result, we have a net positive number of companies open, but we are still at a net loss of positions being served. That figure will continue to develop, almost a year behind. It is not the most up-to-date information. However, there was a request at the last board meeting to investigate the number of businesses that closed and opened during the pandemic.

BFWDC Outreach- David

David informed the board that the BFWDC has contracted with MadCap to create an outreach video. Washington Workforce Association (WWA) paid for this service. Our video is about three minutes and 22 seconds long and introduces who we are and what we do. We will be showing this video at the Executive board meeting at the end of November, and then we will be putting it on our social media pages. We will be sending out an email blast to all board members. David discussed the importance of liking, sharing, and commenting on the video to increase engagement.

TC Futures Updates- Melanie

Melanie expressed her gratitude to board members for the opportunity to attend these meetings and inform members of what is happening at TC Futures. Melanie recently attended the Workforce Summit sponsored by WA STEM Foundation and ESD123. Melanie recognized Board Member Paul Randall for a great presentation.

Melanie presented the TC Futures Report. She informed members that the traffic during this reporting period was lower than other months due to holidays, staff being out of the office unexpectedly, and fewer in-person appointments than usual. Melanie indicated that we would be looking at other meaningful information to give the board and how many services TC Futures provides.

Events will continue to increase the number of foot traffic. Melanie thanked Board Member Dennis Williamson for coming over and talking about the electrician's apprenticeship and his continued support. TC Futures continues creating new partnerships and just trying to expand services. Melanie highlighted the last Graduation ceremony that occurred at TC Futures. Each team member presented their customers GED certificate and got to say a little bit about them. But one participant wanted to talk a little bit about his experience with TC Futures, and it was very touching. This participant talked about his journey, how he used to come to the center because he was hungry, and TC Futures was the only place to get something to eat. He pointed out every person that had at some point connected with and helped him along the way. This testament speaks volumes about the level of teamwork, compassion, care, and excellent work. So, when you see the TC Future staff, please let them know what a great job they're doing.

Other Business

No other business.

Next Meeting

Youth Committee Meeting – February 16, 2022, 3:30 pm at Zoom

Adjournment

With no further business, Darryl Banks moved to adjourn, seconded by Dennis Williamson. Motion carried. The meeting adjourned at 4:25 pm.

Respectfully submitted:

Dennis Williamson, Chair

Cynthia Garcia, Youth Program Manager

MEMORANDUM

DATE: February 16, 2022

TO: Benton - Franklin Workforce Development Council (BFWDC)
Youth Board Committee

FROM: Cynthia Garcia, Youth Programs Manager/EO Officer

SUBJECT: Expansion of TC Futures Facility- Signature of Lease Agreement

Since July 2019, TC Futures has grown in terms of customers and staff. To date, TC Futures houses 12 Out of School Youth (OSY) and Open Doors staff. On average, TC Futures serves 300 customers per month. Due to the rapid growth and increased need for services to youth and young adults in our community, TC Futures has explored the square-foot expansion of the facility; the additional real estate space will be used for:

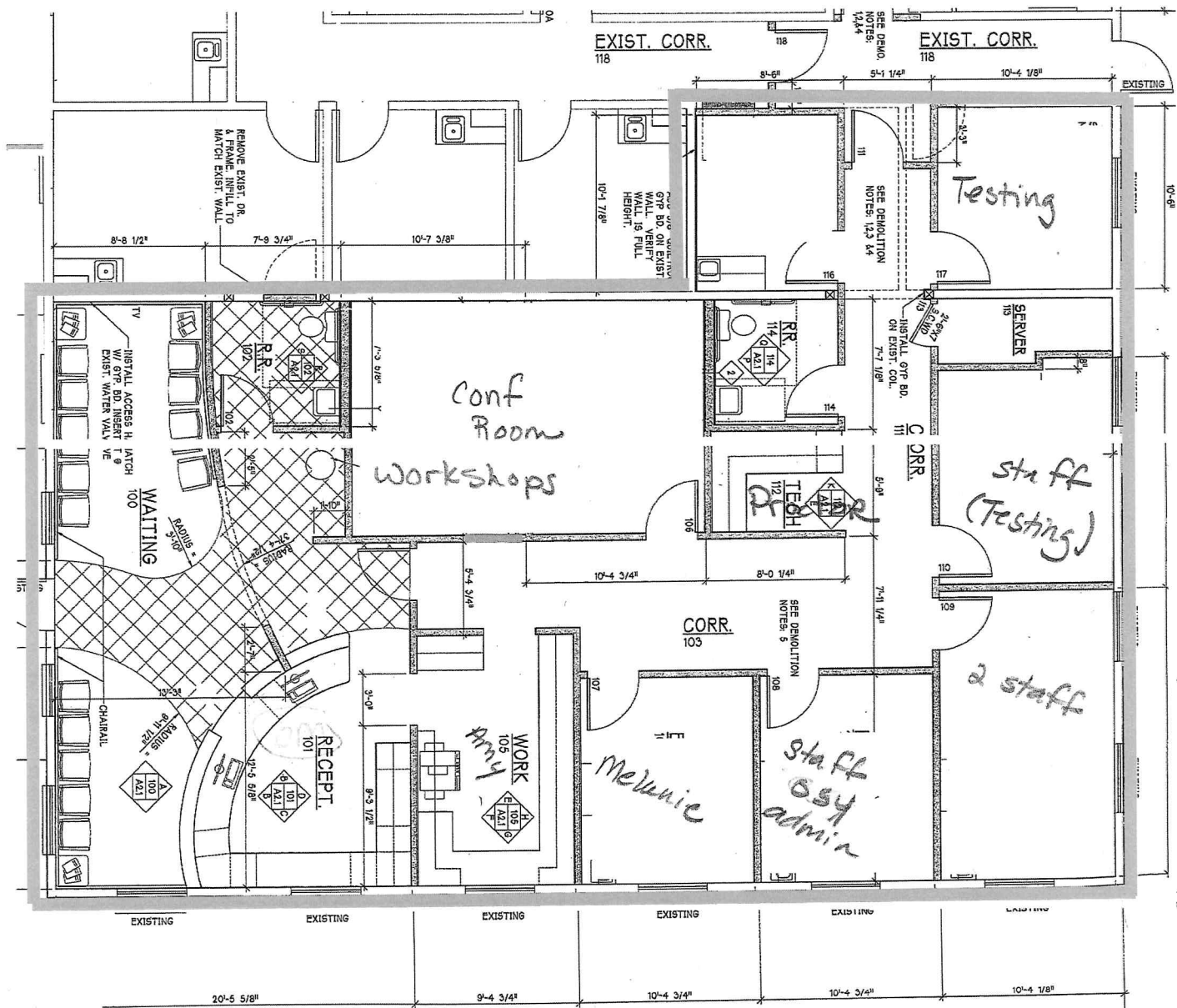
- Current and future staff to have one-on-one appointments in a private environment;
- Workshops;
- Management and operations meetings;
- Additional GED testing, among many other needs.

The TC Futures Director and BFWDC staff worked with Real Estate Firm, Everstar, and found that Suite A of the TC Futures Building is available (see attached Floor Plan).

The TC Futures Director has worked diligently with ESD123 to support this expansion. Although the BFWDC will not be contributing financially, it is required that the BFWDC CEO signs the rental agreement before it is presented to the ESD123 Board of Directors on February 24, 2022.

BFWDC staff are recommending to the Youth Committee to approve the Expansion of TC Futures and the signature of the Lease Agreement to coordinate with our existing lease with an expiration date of April 2025. This will allow TC Futures to increase service delivery and partnerships.

Reception = phone + computer
 Melanie = phone + laptop (already have)
 Staff can use existing laptops





STATE OF WASHINGTON
EMPLOYMENT SECURITY DEPARTMENT

PO Box 9046 • Olympia WA 98507-9046

December 30, 2021

RE: Recognizing Your Team's Successes

Dear Tiffany,

It is important to take a moment to recognize your positive performance on the outcomes shown below from your WIOA Title I grants and discretionary contracts. Please thank your entire team for the hard work and dedication they put into finding solutions and support for the communities served by your LWDB.

Benton-Franklin Workforce Development Council

Quarter ending September 30, 2021 (March 31, 2021 for employment outcomes)

Outcome	Target	Actual
WIOA Adult Enrollments	105	96
WIOA DW Enrollments Including RRIE	86	72
WIOA Youth Enrollments	115	127
NDWGs Disaster Recovery Enrollments	30	33
NDWGs Disaster Recovery Exits to Employments	5	21
NDWGs Employment Recovery Enrollments	45	40

**Goals set pre-Covid*

This past quarter showed signs of economic recovery across our state and your workforce development area worked diligently to serve your communities. Your team made great strides in meeting enrollment targets in the WIOA Adult and Dislocated Worker programs and exceeded Youth program goals with enrollments 110% of target this past quarter. Great work! If we could offer additional technical service in any area of grant administration, training, policy guidance, or others, please just let us know. Our goal is to support your local success.

We are always looking for successful practices to share with the rest of the workforce development system. If you would like to share any tools or practices with your peers across the state, please send them to ESDGPWorkforceInitiatives@esd.wa.gov. Also, let us know in that message if you would be willing to present during the next quarterly peer-to-peer teleconference. By sharing your successes, you can help the entire state continue to pursue and achieve excellence. Our next peer-to-peer call is scheduled for **January 5th, 2022** and we'd love for you to attend.

If you would like more information, please let me know. Congratulations again on your success, and thank you for serving Washington's employers, workers, jobseekers, and youth.

Sincerely,

Tim Probst
Grants Director
360-790-4913

November 2021

PY21 Out of School Youth (OSY) Program Performance Summary (Cumulative)			
Program Expenditures	YTD Spent	YTD Target	Total Contract
As of October 31, 2021	\$197,190	\$235,742	\$779,699
Enrollments	Actual Outcomes	Monthly to Date Target	Annual Target
Total Enrollments	142	139	230
Exits			
Total Employed Exits	37	32	120
Total Post-Secondary Exits	3	3	9
Total Entered Advanced Training	0	N/A	N/A
Total Registered Apprenticeship Exits	0	N/A	N/A
Placement Rate	80.43%	85%	85%
Median Wage	\$15.50	\$14.75	\$14.75
Services			
Individual Training Account (ITA)	4	10	30
On-the-Job Training (OJT)	2	1	8
Work Experience (WEX)	4	13	42
Pre-Apprenticeships	0	N/A	N/A
Credentials Earned	2	N/A	N/A
Dropout Recovery Services			
General Equivalency Diploma (39 in Progress)	10	10	30

Strategies listed below were implemented to increase performance outcomes currently behind the target

Program Expenditures: Youth staff continues to enroll customers and offer WEX, OJT, ITA, and wrap-around supports to help youth skills up and be successful in employment.

Placement Rate: The placement rate will increase as more participants obtain unsubsidized employment.

- Youth staff continues to utilize the WSCB Business Service Team for employer engagement. Youth staff and Business Service Team have a tracking document to identify work-ready customers. This document identifies industries of interest, barriers, and education levels.
- Eleven resumes have been submitted to Business Services for placement.

Training Services (ITA's): There are six (6) ITA's in progress with expected end dates between December- January 2022. Some of those partnerships/activities to increase training services include but are not limited to:

- Dennis Williamson, the former IBEW Apprenticeship Coordinator, presented an electrical apprenticeship workshop. Twelve youths were in attendance for this workshop.
- Collaboration with a Regional Director, Associate of General Contractors to connect participants to potential cohort training/pre-apprenticeship opportunities that will be offered at Columbia Basin College this coming Winter and Spring.

Work Experience (WEX): There are several WEX opportunities in the works and will be reported in future months; some of those employers include: Woodsprings Suites Hotel, Honey Baked Ham, Veterans Warehouse Thrift store, Tri-Cities Residential Services, Costco, Les Schwab, T-Shirt Factory, Pink Pearl and Department of Health Services.

December 2021

PY21 Out of School Youth (OSY) Program Performance Summary (Cumulative)			
Program Expenditures	YTD Spent	YTD Target	Total Contract
As of December 31, 2021	\$311,211	\$357,572	\$779,699
Enrollments	Actual Outcomes	Monthly to Date Target	Annual Target
Total Enrollments	153	151	230
Exits			
Total Employed Exits	47	40	120
Total Post-Secondary Exits	3	3	9
Total Entered Advanced Training	0	N/A	N/A
Total Registered Apprenticeship Exits	0	N/A	N/A
Placement Rate	77.05%	85%	85%
Median Wage	\$15.75	\$14.75	\$14.75
Services			
Individual Training Account (ITA)	5	13	30
On-the-Job Training (OJT)	2	3	8
Work Experience (WEX)	7	16	42
Pre-Apprenticeships	0	N/A	N/A
Credentials Earned	2	N/A	N/A
Dropout Recovery Services			
General Equivalency Diploma (30 in Progress)	14	15	30

Strategies listed below were implemented to increase performance outcomes currently behind the target

Program Expenditures: Subrecipient continues to enroll customers and offer WEX, OJT, ITA, and wrap-around supports to help youth - skill up and be successful in employment (See below for activities in progress).

Placement Rate: The placement rate will increase as more participants obtain unsubsidized employment.

- The COVID-19 Vaccine Mandate continues to be a challenge. In an effort for participants to make an informed choice, staff continues to offer referrals to community resources, so they receive education about vaccinations and employment mandates.
- Youth staff and Business Service Team have a tracking document to identify work-ready customers. This document identifies industries of interest, barriers, and education levels.

Training Services (ITA's) and On-the-Job Training (OJT): There are 8 ITA's in progress with expected end dates between January- March 2022. Some of the partnerships/activities used to increase ITAs and OJTs, include but are not limited to:

- Staff is organizing a Laborers Union Pre-Apprenticeship 101 Workshop for customers to learn about Pre-Apprenticeship paid training and Apprenticeship opportunities.
- Youth staff and Business Service Team have a tracking document to identify work-ready customers. This document identifies industries of interest, barriers, and education levels.
- Staff increase social media presence with Spanish and English flyers regarding paid training, paid internships, and connections to apprenticeships.

Work Experience (WEX): There are several WEX opportunities currently in progress and some scheduled to start in January 2022 with employers such as Honey Baked Ham, Veterans Thrift Store, T-Shirt Shop, Housing Resource Center, Grace Clinic, Les Schwab, Pink Pearl, and Knutzen Meats.

January 2022

PY21 Out of School Youth (OSY) Program Performance Summary (Cumulative)			
Program Expenditures	YTD Spent	YTD Target	Total Contract
As of December 31, 2021	\$311,211	\$357,572	\$779,699
Enrollments	Actual Outcomes	Monthly to Date Target	Annual Target
Total Enrollments	167	163	230
Exits			
Total Employed Exits	51	50	120
Total Post-Secondary Exits	5	6	9
Total Entered Advanced Training	0	N/A	N/A
Total Registered Apprenticeship Exits	0	N/A	N/A
Placement Rate	75%	85%	85%
Median Wage	\$15.00	\$14.75	\$14.75
Services			
Individual Training Account (ITA)	11	17	30
On-the-Job Training (OJT)	2	3	8
Work Experience (WEX)	11	18	42
Pre-Apprenticeships	0	N/A	N/A
Credentials Earned	3	N/A	N/A
Dropout Recovery Services			
General Equivalency Diploma (30 in Progress)	16	17	30

Strategies listed below were implemented to increase performance outcomes currently behind the target

Program Expenditures: At this time, we do not have January 2022 expenditures as they will be reported on the 20th of February. Subrecipient continues to enroll customers and offer WEX, OJT, ITA, and wrap-around support to help youth - skill up and be successful in employment (See below for activities in progress).

Placement Rate: Employed exits are ahead of target; however, negative exits have impacted the placement rate. The placement rate will increase as more participants obtain unsubsidized employment.

- The COVID-19 Vaccine Mandate continues to be a challenge. In an effort for participants to make an informed choice, Staff continues to offer referrals to community resources, so they receive education about vaccinations and employment mandates.

Training Services (ITA's) and On-the-Job Training (OJT): 7 ITA's in progress with expected end dates between February-April. Some of the partnerships/activities used to increase ITAs and OJTs include but are not limited to:

- The Staff has worked with LiUNA, Laborers Union, on an upcoming four-week Pre-Apprenticeship training cohort. Due to safety protocols, the February cohort was postponed until April 2022.
- Leadership is working closely to develop a Pre-Apprenticeship cohort for Carpenters with a tentative date for May 2022.
- Staff increase social media presence with Spanish and English flyers regarding paid training paid internships, and connections to apprenticeships.

Work Experience (WEX): 6 WEXs are in progress, and their outcomes will be reported in the coming months. Staff continues to conduct employer outreach with new employers.

Vision

The Benton-Franklin Workforce Development Council contributes to our prosperous community by elevating the human potential



Mission

Promoting a prosperous community by providing a progressive workforce system

Benton-Franklin Workforce Development Council (BFWDC) is one of the twelve (12) local/regional workforce development areas designated by the Governor of Washington State. The BFWDC coordinates and leverages workforce investments and strategies with stakeholders from education, economic development, labor and community-based organizations to advance the economic health of their respective communities through a skilled and competitive workforce

January 2022 Liaison Report

Program Year July 2021-June 2022



A proud partner of the [AmericanJobCenter](#) network

Providing Employment and Training Services to Job Seekers and Employers

Total Staff Assisted Job Seekers: 676 (+104)
Total Staff Assisted Services to Job Seekers: 1769 (+249)
Unique Number of Businesses Served: 80 (+34)
Staff Provided Business Services: 136 (+43)

For More information contact 509-734-5900 or visit [WorkSourceWA.com](#)



Creating Pathways to Success for Youth and Young Adults 16-24

TC Futures Total Youth Served (YTD): 340 (+77)
Out-of-School Youth (OSY) Program: 167 (+14)
Open Doors Program: 239 (+64)
Co-enrolled in Both Programs: 66 (+1)
Total Youth attained GED: 26 (+6)
Total OSY Employed and/or Post-Secondary Exits: 56 (+6)

For more information contact 509-537-1710 or visit [TCFutures.org](#)

Workforce Innovation and Opportunity Act (WIOA) Title 1 Programs Employed Outcomes

*Youth * Adult * Dislocated Worker * Rapid Response Increase Employment * Disaster Recovery * Employment Recovery*

Total Participants Served (YTD): 494
Monthly-to-Date Target: 506 (98%)

Total Employed Exits (YTD): 184
Monthly-to-Date Target: 211 (87%)

Additional BFWDC Programs

Economic Security for All (EcSA)

Participants Served (YTD): 71 Monthly-to-Date Target: 110
Total Employed Exits: 15 Monthly-to-Date Target: 75

Community Development Block Grant (CDBG)

Site Placements: 5 Monthly-to-Date-Target: 1
Program Target: 12

NOTE: Starting July 1st, 2021 WorkSource Columbia Basin will be physically open for appointments only. Priority appointments will be given to those who would otherwise struggle to take advantage of WorkSource Services. Please visit [WorkSourceWa.com](#) or [TCFutures.org](#) for a full menu of services.

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Benton-Franklin Workforce Development Council (BFWDC)

Benton and Franklin County Business Demands (December)

Employment Security Department Labor Market Information

Source: <https://esd.wa.gov/labormarketinfo>

Benton County Unemployment: 4.2%

Franklin County Unemployment: 5.5%

Tri-Cities Employment (December 2021)	Jobs	MoM	YoY(20)	Jobs Lost (April 2020)	Jobs Gained (December 2021)	Recovery
Total Nonfarm	118800	200	6,100	11,200	11,900	106%
Total Private	99900	100	4,600	10,100	11,400	113%
Goods Producing	18200	(400)	100	1,500	900	60%
Mining, Logging, and Construction	10000	(200)	(400)	1,100	500	45%
Manufacturing	8200	(200)	500	400	400	100%
Service Providing	100600	600	6,000	9,700	11,000	113%
Private Service Providing	81700	500	4,500	8,600	10,500	122%
Trade, Transportation, Warehousing and Utilities	21000	300	500	1,500	3,200	213%
Retail Trade	14000	200	(100)	1,600	2,500	156%
Financial Activities	4000	-	200	300	-	0%
Professional and Business Services	21400	200	400	600	700	117%
Administrative and Support Services	11700	(100)	500	300	900	300%
Educational and Health Services	19100	-	500	1,100	1,900	173%
Leisure and Hospitality	11800	-	2,800	4,300	4,200	98%
Food Services	9700	200	2,500	2,700	3,300	122%
Government	18900	100	1,500	1,100	500	45%
Federal Government	1200	-	-	-	-	-
Total State Government	2800	100	400	200	(200)	-100%
Total Local Government	14900	-	1,100	900	700	78%

Other News

LinkedIn Learning	Invited	Activated Licenses	Courses Viewed	Courses Completed	Videos Viewed	Videos Completed
8/9/21 – 2/7/22	142	80	378	93	2260	1933

Notes: Engagement reporting is inclusive of all users under the Benton Franklin Workforce System (BFWDC Staff, WSCB Staff & Customers, TC Futures Staff & Customers.)

- During January WSCB provided 173 group services to 96 individuals through our locally offered workshops and group sessions. Other services in high demand include deskside job seeker assistance, basic assessment, career guidance, and career and vocational counseling.
- The Business Services Team coordinated with local employers to offer the Advanced Manufacturing Prep Workshop on January 11-13 from 9am-2pm. Attendees enjoyed the class and valued the employer assistance. Employers are looking forward to future events and increasing attendance.
- The WSCB Business Services Team is working with Hanford employers to develop a career fair that promotes all Hanford contractor job opportunities and summer internships in a single event.
- 41 Customer Feedback Survey responses received via Survey Monkey and QTRAC (6% response rate):
 - Of the customers who responded, 100% would refer family and friends
 - Top 3 services received: job search, workshops, and resume

For up-to-date information please follow BFWDC, WorkSource, and/or TC Futures on Facebook.

Questions about this report?
Contact David Chavey-Reynaud
Phone: 509-734-5988
Email: dchavey@bf-wdc.org

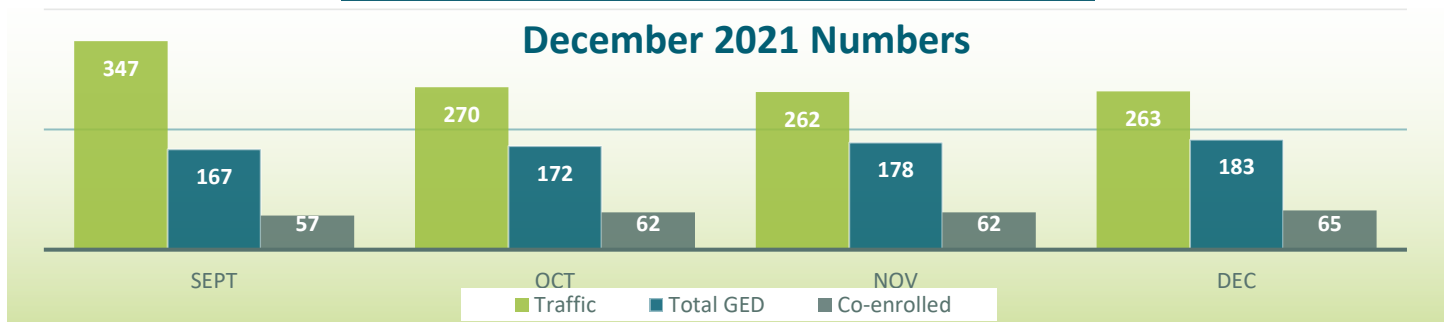
www.bentonfranklinwdc.com
Contact us at 509-734-5980



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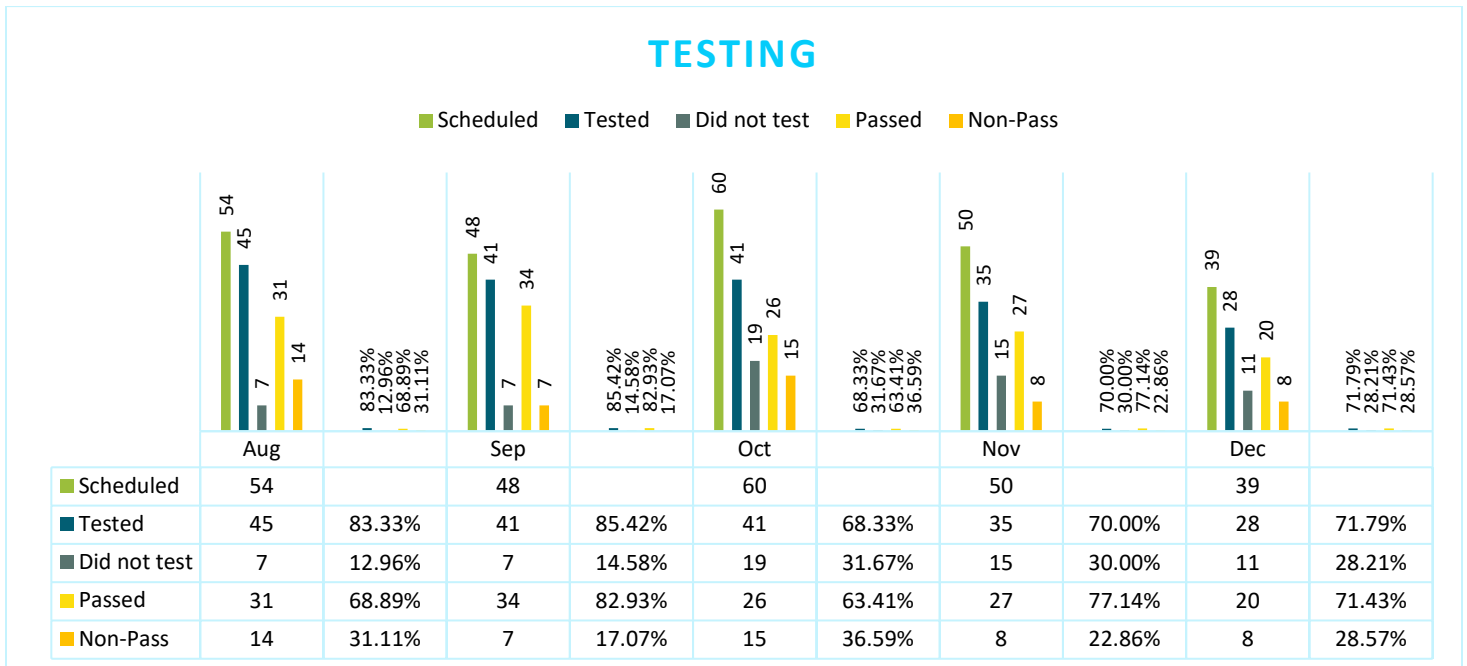
itc FUTURE

December 2021 Numbers



Center GED's

TESTING

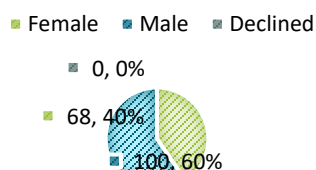


Of note, based on the above information, regardless of foot traffic, co-enrollments and GED credential attainment appear to remain consistent. Traffic for the center has decreased due to transportation issues and weather conditions, however, remote services such as Zoom, phone calls and texting continue to keep customers engaged.

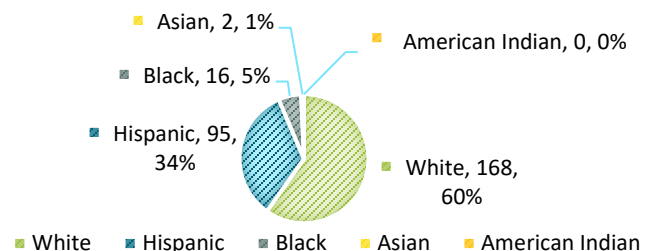
The number of individuals that “did not test” is a combination of no-shows, equipment failure (only twice and quickly resolved) and payment issues. The numbers represent enrollees of both Open Doors and OSY. The high rate of passing versus non-passing scores is due to the high level of engagement by the center practitioners who ensure participants are well prepared for testing.

Open Doors Demographics

GENDER



RACE



Customer Profile

Challenges	Partners	Solutions
Single mother, expecting another child-No resources.	Open Doors OSY Diaper Bank Martha's Cupboard	Provided referrals and resources. Obtained a "Newborn Bag" and is receiving basic needs assistance.
Social Supports	OSY Open Doors	Unable to attend in person due to safety. Able to be flexible with in-person and remote assistance. Constant communication with both Open Doors and OSY Case Managers
No plan/resources to continue education beyond obtaining GED	OSY CBC	Assisted with application and financial planning for entry to CBC

This customer is a young mother who dropped out of high school due to pregnancy. When she entered services, she was trying to cut ties with her past and move forward without the distraction of others who were not supportive. Through encouragement and support, she was able to complete all her GED after 31 hours of studying/preparation. At the age of 18, she is pregnant with her second child. She has few resources and has little idea of where to turn for assistance.

This customer was co-enrolled with OSY and Open Doors. With excellent partnership and skilled collaboration, this team was able to ensure the customer and newborn had their basic needs met. Despite the exceptional challenges, she was determined to go on to higher education. The process to apply and pay for college is intimidating. With assistance from OSY, she applied and was accepted to CBC. Today, we celebrate a person who began as a drop-out, single parent to college student in 9 months.

Center Updates

- Furniture has been ordered and is expected to be delivered by mid-January.
- Acoustic panels have arrived and are scheduled to be mounted.
- Consultation with Brutzman's to configure cubicle to increase efficiency and free up the conference room
- Inquiry made for additional space. Potential to rent Suite B to increase capacity.
- Job Corps will continue to co-locate 3 days a week pending a formal rental agreement.
- TC Futures Director and WDC Program Manager will reschedule visit Vancouver's Youth Center.
- Hiring Process for new Open Doors Case Manager is underway.

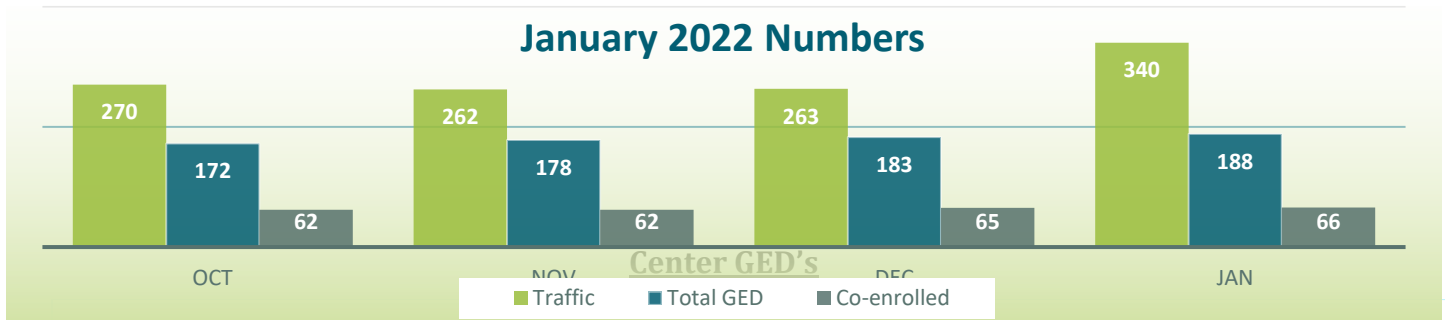
Community Reach

TC Futures Director has joined the Career Connect Council.

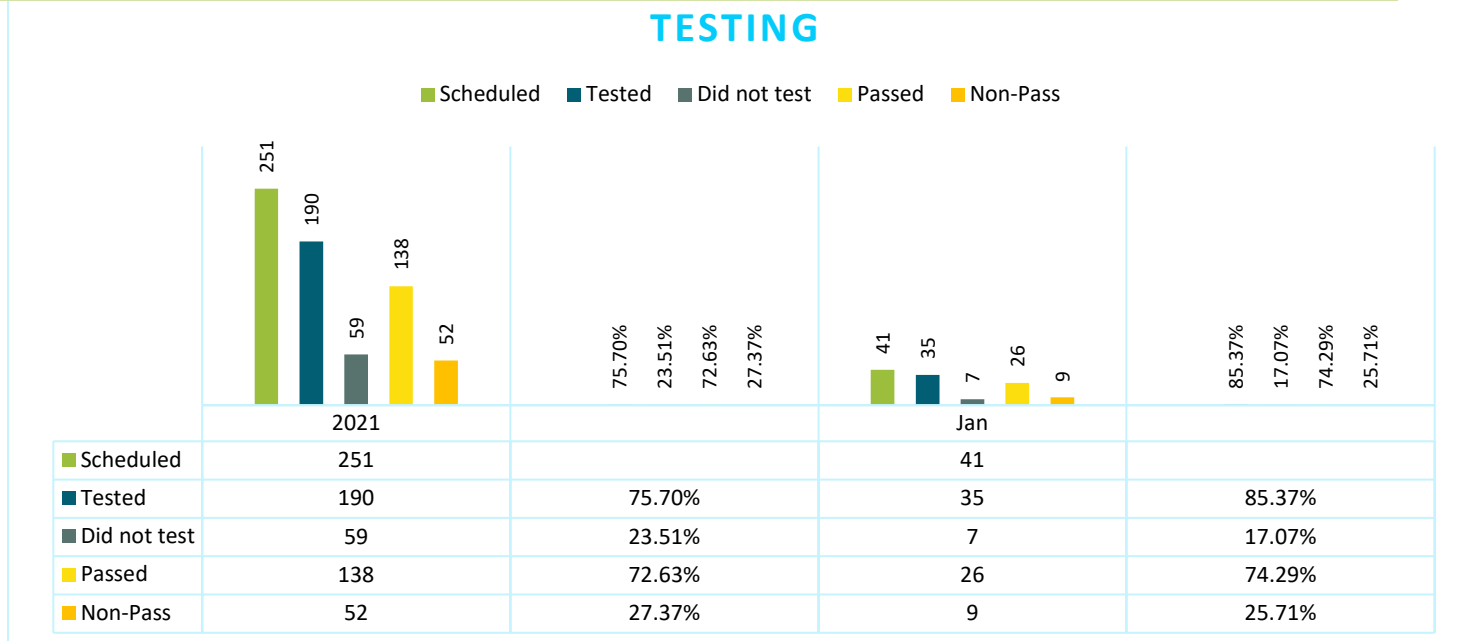
Migrant Family Outreach night is in planning stages. CBC, ESD 123, Career Path Services and TC Futures are the inaugural members of this committee.



January 2022 Numbers



TESTING

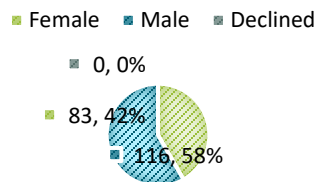


The total in the first column is cumulative for 2021. Because Open Doors is based on the school year calendar, the months reported are August through December 2021. The second column begins 2022.

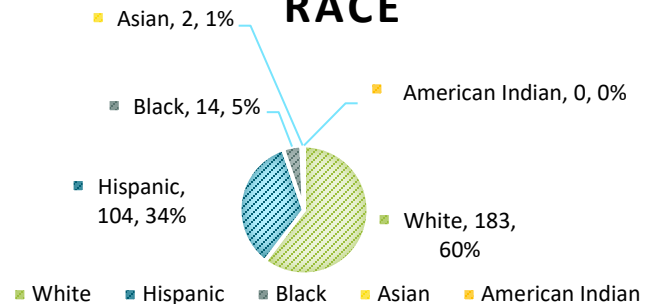
TC Futures foot traffic for January: **340**

Open Doors Demographics

GENDER



RACE



Customer Profile

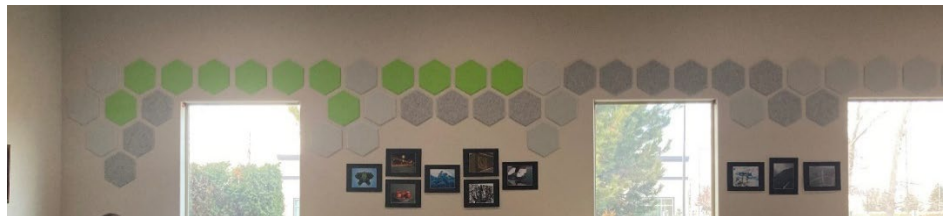
Customer was referred to TC Futures by discharge planner from Lourdes Counseling Center. This customer arrived in the Tri-Cities from out of state and was left without any natural or social supports. He had no clothing, transportation, or a place to live. He has significant mental illness symptoms and a traumatic brain injury.

This customer has made major strides and continues to have significant barriers to self-sufficiency. He needs support. Emergency Housing payments will terminate, and he must find permanent housing. Though he is not co-enrolled, the TC Futures staff from both programs are working together to ensure the customer is safe and has his basic needs met.

Profile/Challenges	Partners	Solutions
Serious and persistent mental illness	Lourdes Counseling Center	Connected with Lourdes to coordinate on-going treatment and support.
Homelessness	Housing Resource Center	On-going emergency housing supports
No health insurance	Community Health Plan of Washington	Applied for and received Medicaid benefits.
Clothing, Transportation, Food	Career Path Services	OSY Support Services paid for clothing, assists with transportation and emergency food assistance
No work experience	Career Path Services	Completed a paid internship through OSY
No GED or HS Diploma	Career Path Services, Open Doors	Due to unavailability of records, he has enrolled in Essential Ed and is pursuing a GED through OSY. He has passed at least one test so far.
No job	Career Path Services	Currently employed at a very part-time job

Center Updates

- Furniture has been delivered!.
- Acoustic panels have arrived and some are mounted. We have more to hang but are making progress!
- The lease for Suite A needs board approval on 2/24 for a move date of March 1st.
- Still working on the Job Corps rental agreement and hope to have something drafted soon.
- Augie Gonzales has been hired as an addition to the Open Doors team. His first day is 2/7.
- Mission statement was presented to the Steering Committee and approved.
- A proposal for Housing Assistance has been written and is waiting for ESD 123 to review. United Way Emergency Food and Shelter application is in process.



Community Reach

Several networking meetings were held throughout the month to gain a better understanding of programs and seek out ways to partner. TC Futures gave tours to:

- Debbie Smith from Kennewick School District
- Brooke Myrland from the Tri-Cities Chamber